

# Frequently asked questions...



## Will the taxi pick me up at my front door?

The Connect2 service will usually pick you up at village focal points such as the bus stop or telephone box, please ask for your nearest village pick up point when booking. However, the service will sometimes be able to pick you up and drop you off at your front door if your address is accessible for the vehicle, please ask for details.

## Can I use my concessionary free bus pass or travel tokens on the service?

Yes, Wiltshire and Swindon free bus passes are accepted on this service.

## What happens if several people would like to travel on the same journey?

When demand is high for any particular journey customers will be sharing the taxi with other users. The length of your journey and consequent pick up time may vary for each journey in order to maximise the flexibility of the taxi for everyone wishing to use it.

## What happens if more than seven people book the same journey?

The taxi can only carry seven people and if you really need to travel on a particular journey you are advised to book earlier than normal. Once the taxi is full the operator will only be able to offer the next best journey time.

## Can I book more than one journey in advance?

Yes, you can set up a regular booking up to a week in advance of travel with the operator, simply call 01722 505050 to arrange this and other journeys.



If you have any other questions about the service please call 01380 860100 or email: [connect2@wiltshire.gov.uk](mailto:connect2@wiltshire.gov.uk)

# Where can you go with Connect2?



## The Connect2 service provides three types of local travel opportunity for you

Firstly; you can use Connect2 to travel between villages in the Connect2 zone shown inside this leaflet. So you can use the taxi to visit friends, relatives or local events in neighbouring villages. Call 01722 505050 to arrange which arrival or departure slot can best accommodate your village to village journey.

Secondly; the Connect2 service gives you direct access into Amesbury town centre and stops outside the bus station.

Finally; Connect2 services can connect with Wilts and Dorset Bus Services 5, 6 and 8 for journeys to Swindon, Salisbury and Andover. Each advertised arrival and departure time is designed to fit as closely as possible to the respective arriving or departing buses.

If you would like details of Services 5, 6 and 8 please call Traveline on 0871 200 22 33 (calls cost 10p/min from a land line).

Remember; if you are using the Connect2 service to connect to the Services 5, 6 or 8 please tell the booking centre staff when arranging your journey.

## What happens if my connecting bus is late at Amesbury?

The taxi will wait up to ten minutes for connecting bus services. However, if you arrive into Amesbury later than this and the Connect2 service has left you are advised to call the operator as soon as you can to arrange for an alternative journey and pick up time which will be arranged for you as quickly as possible.

Serving the villages of SHREWTON, ROLLESTONE CARAVAN PARK, STONEHENGE, WINTERBOURNE STOKE and BERWICK ST JAMES, linking these to AMESBURY

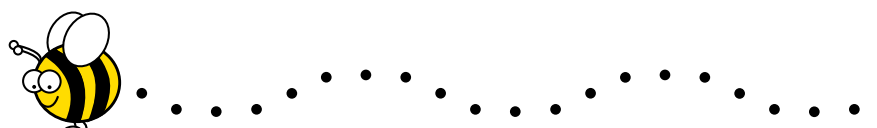
# The Shrewton Taxi Service

Valid from May 2007



A bookable taxi service at bus fare rates Monday–Saturday

TO BOOK CALL  
**01722 505050**



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be seen **2** go green



improving life in Wiltshire



# Your bookable Shrewton Taxi Service

## About the service

Connect2 will provide you with a choice of bookable journey opportunities between Shrewton, Rollestone and Amesbury each day, Monday to Saturday calling at the stops shown on the Connect2 service timetable. This will replace Wilts & Dorset Bus Service 3 which will cease to serve Shrewton from 13th May 2007.

Connect2 has fixed arrival and departure times at Amesbury like a normal bus service. However it will only run at these times if customers have booked their journey in advance.

Taxi sharing on the service is encouraged, so when booking you will be given a pick up time that may take into account other users travelling, who are due to arrive in or depart from Amesbury or Shrewton at the same time.

All Connect2 services are designed to meet with Wilts and Dorset Bus Services 5, 6 and 8 at Amesbury, which connect the town to Salisbury and Andover on a frequent basis.

The Connect2 taxi is fully wheelchair accessible and will be able to carry up to seven seated people, or five seated people if a wheelchair user has booked onto the service. Please note that only one wheelchair user can be carried on each advertised journey.

The cost to use the service is similar to normal bus fares. The area is split into fare zones and the cost to travel within or between each zone is £1.20.

## Zone Tickets – a cheaper way to travel

To travel on this service you will need to purchase zone tickets from the driver when you board. Prices for these tickets are shown. These tickets are not date specific and can be used on any Connect2 daytime service. Each time you travel across a fare zone boundary or within a fare zone you use up one zone on your ticket and must hand this to the driver by detaching it from your ticket strip.



	10 Zone Ticket	5 Zone Ticket	2 Zone Ticket
Adult	£9.60	£4.80	£2.40
Child (5-16 years inclusive)	£4.80	£2.40	£1.20

## Shrewton Fare Zones (day rate)

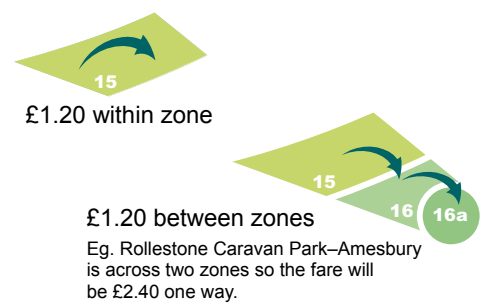
Costs are for single fares only

£1.20 per fare zone boundary crossed (60p child)

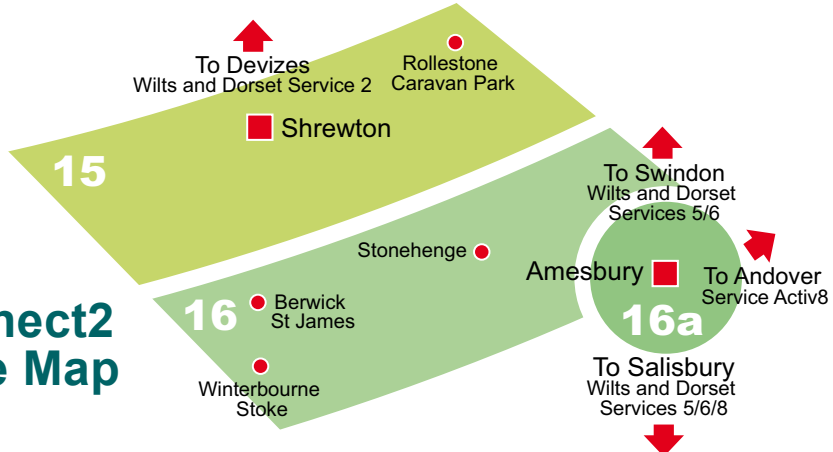
All fares are inclusive of VAT.

## Fares within zones

Zone 15	Zone 16	Zone 16a
£1.20	£1.20	£1.20



## Connect2 Zone Map



## Shrewton Taxi Service

Monday–Saturday

	When to Book (no later than)		By 1600 day before		2 hours before	
	By 1600 day before	2 hours before	By 1600 day before	2 hours before	By 1600 day before	2 hours before
Berwick St James	☎	☎	☎	☎	☎	☎
Winterbourne Stoke	☎	☎	☎	☎	☎	☎
Shrewton Meadway Bus Shelter	☎	☎	☎	☎	☎	☎
Shrewton High Street	0930☎	1130☎	1330☎	1540☎	1730☎	☎
Shrewton London Road Council Houses	☎	☎	☎	☎	☎	☎
Rollestone Caravan Park & Bustard Hotel	☎	☎	☎	☎	☎	☎
Stonehenge	☎	☎	☎	☎	☎	☎
Amesbury Bus Station (outside station entrance)	0950☎	1150☎	1350☎	1600☎	1750☎	☎

	When to Book (no later than)		By 1600 day before		2 hours before	
	By 1600 day before	2 hours before	By 1600 day before	2 hours before	By 1600 day before	2 hours before
Amesbury Bus Station (outside station entrance)	0915☎	1115☎	1315☎	1455☎	☎	☎
Stonehenge	☎	☎	☎	☎	☎	☎
Rollestone Caravan Park & Bustard Hotel	☎	☎	☎	☎	☎	☎
Shrewton London Road Council Houses	☎	☎	☎	☎	☎	☎
Shrewton High Street	0935☎	1135☎	1335☎	1515☎	☎	☎
Shrewton Meadway Bus Shelter	☎	☎	☎	☎	☎	☎
Winterbourne Stoke	☎	☎	☎	☎	☎	☎
Berwick St James	☎	☎	☎	☎	☎	☎

☎ Phone to book for travel from this stop. Where times are shown the taxi must still be booked in advance of travel.

# How to book your Connect2 journey

Choose which Connect2 journey arrival time in Amesbury or which Connect2 journey departure time from Amesbury you would like to travel on from the list of times shown below the zone map.

You will then need to book this journey by calling 01722 505050 and should provide the booking centre with the following information:

- The date of travel and the journey times required from the list below the zone map
- Pick up address or village location you are travelling to or from
- The number of customers you are booking for
- If you are using a connecting bus service at Amesbury
- A contact telephone number

Please note that all journeys that are advertised to run before 1200 must be booked by 1600 the day before you travel.

If you would like to travel on a Monday morning, you should book your journey no later than 1800 on the Saturday before you travel.

All journeys advertised to run at a time after 1200 can be booked a minimum of two hours before that time on the same day of travel.

Block bookings up to a week in advance can be made by calling our booking centre.

## To book any journey please call 01722 505050

Accompanied children 0 to 4 years (inclusive) travel free.

Child fares are available to customers aged 5 to 16 years (inclusive).

Wiltshire and Swindon free bus passes can be used on this Connect2 service but you must still book a seat in advance to travel.

Service does not run on Sundays or public holidays.

## Peak Hour Bus Service 4

Please also note that there is still a peak hour bus service which runs directly between Shrewton and Amesbury every day except Saturdays, Sundays and public holidays.

There is no need to book a seat on this service and separate fares apply. Details of times are shown (right).

Shrewton High Street	0734
Shrewton opp Meadway	0735
Amesbury Bus Station	0750

Amesbury Bus Station	1700
Shrewton Meadway	1714
Shrewton High Street	1715

THE TAXI SERVICE WITH BUS FARE PRICES!



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